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STATE OF ALASKA
DEPARTMENT OF ADMINISTRATION
OFFICE OF THE COMMISSIONER
PO BOX 110200
JUNEAU, AK 99811-0200

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Return Address

Motor Vehicles

Provides over-the-counter issuance of driver's licenses and instruction permits as well as vehicle ownership and registration documents including title certificates, license plates, and registration stickers.

DMV Director's Office 907.269.5559
Email DOA.DMV@alaska.gov

Recorded Information

Juneau 907.465.4385
Fairbanks 907.451.5180
Anchorage 907.269.5551
Kenai Peninsula 907.262.4681
Mat-Su 907.745.2185

Online Services — www.alaska.gov/dmv

[Change of address, personalized plates, registration renewal](#)

Office of Administrative Hearings

Provides fair, efficient, and cost effective hearings on contested state agency decisions when citizens challenge those decisions at the administrative level. The agency oversees a code of conduct for hearing officers.

Juneau 907.465.1886
Email DOA.OAH@alaska.gov

Office of Public Advocacy

Advocates for children in state custody, provides guardianship and legal services for vulnerable adults and represents indigent individuals that the Public Defender Agency cannot represent because of a conflict of interest.

Anchorage 907.269.3500
Email DOA.OPA@alaska.gov

Personnel & Labor Relations

Provides policy and consultative guidance and direct human resource services to state executive branch agencies, assisting with human resource needs including recruitment, performance management, classification, payroll, training and workforce planning.

Negotiates and administers collective bargaining agreements with state employee bargaining units, assists in employee relations matters, and represents the state in grievances and Labor Relations Agency hearings.

Juneau 907.465.4430
Email DOA.DOP@alaska.gov

Public Defender Agency

Provides legal representation to persons unable to afford an attorney in certain types of State-initiated litigation: parents accused of child abuse or neglect, juveniles accused of delinquent behavior, persons accused of criminal conduct and persons who are the subject of a civil commitment proceeding.

Anchorage 907.334.4400
Email DOA.PDA@alaska.gov

Retirement and Benefits

Administers five defined-benefit retirement plans with 92,000 participants and \$11.6 billion in assets; three defined-contribution plans with 52,000 participants and assets of \$2.3 billion. The division also administers two health plans.

Toll-Free 800-821-2251
Juneau 907.465.4460
Email DOA.DRB@alaska.gov

Risk Management

Administers comprehensive self-insurance programs protecting state agencies, covering all workers' compensation, property and liability claims arising from state operations and property, extending to state airports, aircraft, and watercraft including AMHS ferry vessels.

Juneau 907.465.2180
Email DOA.DRM@alaska.gov



The primary goal of my administration is to develop Alaska's abundant resources and ensure good jobs for Alaska families. The Alaska Department of Administration plays a key role in that mission. Its employees work hard every day to help individual Alaskans and support our state government.

Governor Sarah Palin



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“Alaskans proudly serving Alaskans”

These words symbolize our commitment at the Alaska Department of Administration to provide consistent, efficient support services to State agencies so they may better serve all Alaskans.

Many of our department’s services are quite familiar to Alaskans. However, the Alaska Department of Administration also fills a vital role in providing a broad spectrum of support services to state government.

We prepared this brochure so Alaskans have a convenient reference guide summarizing all of the services, telephone numbers, and email addresses for the 11 divisions and four independent agencies in our department.

I would appreciate receiving your comments on the work of the Department of Administration. You may use the form attached to this brochure or contact me by telephone or email.

**Commissioner
Annette Kreitzer**

Telephone907.465.2200
EmailDOA.Commissioner@alaska.gov

Alaska Oil & Gas Conservation Commission

An independent, quasi-judicial state agency, the commission oversees oil and gas drilling, development and production, reservoir depletion and metering operations. AOGCC also acts to prevent waste, protect correlative rights, protect underground sources of fresh water and ensure greater ultimate recovery of oil and gas.

Anchorage907.279.1433
EmailDOA.AOGCC@alaska.gov

Alaska Public Broadcasting Commission

Provides vision, coordination, administrative and technical support to Alaska’s local public broadcasting institutions as well as support services to public telecommunications policy and governance boards.

Anchorage907.277.6300
EmailDOA.APBC@alaska.gov

Alaska Public Offices Commission

The commission mission is to encourage public confidence in elected and appointed officials. It administers disclosure statutes and publishes information on activities of campaigns, candidates, lobbyists, lobbyist employers, and public officials.

Anchorage907.276.4176
Instate Toll-free800-478-4176
EmailAPOC@alaska.gov

Violent Crimes Compensation Board

The crime victim compensation program helps mitigate the impact of violent crime by paying out-of-pocket medical, counseling, and funeral costs, relocating Alaskans to safety, reimbursing lost wages and support of minors who have lost their parent(s) due to homicide.

Toll-free907.800.3040
Juneau907.465.3040
EmailDOA.VCCB@alaska.gov

Administrative Services

Provides procurement, budget, accounting, and federal cost allocation planning within the department, and serves as the department liaison with the Office of Management and Budget and the Legislature on budget matters. Provides oversight of the Violent Crimes Compensation Board.

Juneau907.465.2277
EmailDOA.DAS@alaska.gov

Enterprise Technology Services

Provides core information technology (IT) services to all state agencies. It provides the network infrastructure as well as the hardware, software, and enterprise services for departments to run their businesses. Statewide applications and services are centralized in ETS to provide economies of scale, ensure security and integrity of state information, and improve employee productivity by offering common user systems.

Juneau907.465.2220
Anchorage907.269.5744
EmailDOA.ETS@alaska.gov

Finance

Provides financial services including budget compliance, accounting, payments and payroll processing for all three branches of government; publishes the Comprehensive Annual Financial Report; and supervises the State Travel Office serving executive branch agencies.

Juneau907.465.2240
EmailDOA.DOF@alaska.gov

General Services

Provides skilled procurement assistance to state agencies and manages state-owned and leased office space. Establishes cost effective contracts for goods and services, disposes of surplus property, and manages mail operations in Juneau.

Juneau907.465.2250
Anchorage907.269.0303
EmailDOA.DGS@alaska.gov

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We Welcome Hearing From You

Use this form to send your questions and comments about the Department of Administration directly to the Office of the Commissioner.

Name: _____
Address: _____
City: _____ State: _____ ZIP: _____ Telephone: _____
I would appreciate receiving information about: _____